

# Privacy Policy

Deepikamatrimonial.com is an online matrimonial website network striving constantly to provide you with quality matrimonial services. This privacy statement is common to the customers of all network partners of www.deepikamatrimonial.com (view the footer section of this website to see the list of partner websites under the title 'our matrimony services'). Since we are strongly committed to your right to privacy, we have drawn out a privacy statement with regard to the information we collect from you. To register on the website you are required to provide certain personal information. This information includes (but is not limited to) data that specifically identifies an individual, such as a user name, name, address, telephone number, e-mail address, religion, caste, gender, photos, employment details, income details, family background, family members, physical and health data etc.

## Shared Data

### 1. Personal data shared with the public:

Profile photo, age, height, first name and diocese of the highlighted profiles only.

### 2. Personal data shared with those who register free:

Name, gender, diocese, religious community, physical status, date of birth, place of birth, marital status, height, created by, about me, mother tongue, body type, complexion, physical status, education category, education details, occupation category, occupation details, annual income, working country and partner preference.

### 3. Personal data shared with paid customers:

Name, gender, diocese, religious community, physical status, date of birth, place of birth, marital status, height, created by, about me, mother tongue, body type, complexion, physical status, education category, education details, occupation category, occupation details, annual income, working country, partner preference, communication address, postcode, contact person 1, contact person 1 phone number, contact person 2, contact person 2 phone number, Present Address, Father's Name, mother's name, family share details, mother's house name, father's house name, father's occupation and mother's occupation.

### 4. By using the services, you acknowledge that:

- We do not ensure the security privacy of information you provide through the Internet and your email messages, and you release us from any and all liability in connection with the use of such information by other parties.
- We are not responsible for, and cannot control, the use by others of any information which you provide to them and you should be careful in selecting the personal information you provide to others through the Service.
- We do not take up any responsibility for the content of messages sent by other users of the service, and you release us from any and all liability in connection with the contents

of any communications you may receive from other users. We cannot guarantee, and we cannot assume any responsibility for verifying, the accuracy of the information provided by other users of the service regarding particulars of status, age, income, ec., of other members. Your membership is only for personal use. It is not to be assigned, transferred or licensed so as to be used by any other person/entity. The website uses cookies to track usage of the path of a user, to collect site statistics and to improve your customer experience. Since most web browsers automatically accept cookies, you can edit your browser options to block them if you do not want the website to use cookies to track usage of the path. We offer you choices when we ask for personal information, whenever reasonably possible. You may decline to provide personal information to us and/or refuse cookies in your browser, although please be aware that some of our features or services may not function properly as a result. You will have access to your personal information posted on our website and you may edit, delete or modify the same from time to time following the regulations in it.

Our servers may also automatically collect information about your computer when you visit the website, including but not limited to the type of browser software and version you use, the operating system and platform you are running, the website that referred you to us, your IP or internet protocol address used to connect your computer to the Internet, average time spent on our site, pages viewed, information searched for, access times, "click stream data" and other relevant information about your online experience.

By using the syromalabarmatrimony.org, you agree to receive certain specific email from the website relating to your membership or any alerts of any activity on the site or those of content promotion on the site. If you have any complaints regarding this e-mail, you may contact us through [info@syromalabarmatrimony.org](mailto:info@syromalabarmatrimony.org). You hereby confirm that as on the date of your registration with the website, you have not registered yourselves on the Do Not Disturb (DND) subscriber list with any telecom operator / authority. In the event, you register yourselves as a Do Not Disturb (DND) subscriber; you hereby confirm that you do not have any objection to receiving messages (promotional or otherwise) from the website.

User understands that the institution does not guarantee any confidentiality with respect to his/her content (including any personal information) other than as specified in the Privacy Policy and Security Measures. All visitors to our site may browse the site, search the ads and view any articles or features our site offers without entering any personal information or paying money. As a paid member of this site, you have the privilege to contact ten of profiles in a single day.

### Security Measures

1. deepikamatrimonial.com aims to provide you with a safe & secure environment in which you search and find your life partner.
2. Our Customer Relations team ensures that every profile put up at deepikamatrimonial.com is screened for irrelevant and/or inappropriate content
3. We also have strict abuse-prevention and reporting systems(eg: feedback) for those that do get through our screening systems.

4. However, in ensuring your safety & privacy, we are limited to actions that are within our control. Therefore, it is necessary for you to exercise some simple pre cautions for your privacy & for a safe and secure experience. Here are some simple guidelines you can follow to protect your privacy.

## Do's and Don'ts

### 1. Slow starting - Use messages initially

- Set up a separate email account for communicating. Trust your instincts and start by sharing only your email address and communicating solely via email.
- Look for odd behaviour or inconsistencies from others in the website. Serious people will respect your space and allow you to take your time.
- Ask any of your friends to read the emails you receive - an unbiased observer can spot warning signs you missed.
- Stop communicating with anyone who pressures you for personal information or attempts in any way to trick you into revealing it.
- Don't use your regular or official email id for communicating with a person you don't know well.

### 2. Request for a photo

- A photo will give you a good idea of the person's appearance, which may prove helpful in achieving a gut feeling.
- You can use the photo request option on [syromalabarmatrimony.org](http://syromalabarmatrimony.org). Since [deepikamatrimonial.com](http://deepikamatrimonial.com) offers free scanning & upload services to its members, there's no reason someone shouldn't be able to provide you a photo.
- In fact, it is best to view several images of someone in various settings: casual, formal, indoors and outdoors. If all he/she says excuses about why you can't see a photo, consider that he or she has something to hide.

### 3. Chat on the phone

- A phone call can reveal much about a person's communication and social skills. Consider your security and do not reveal your personal phone number to a stranger.
- Use a pre-paid mobile phone number or use local telephone blocking techniques to prevent your phone number from appearing in Caller ID. Only furnish your phone number when you feel completely comfortable and have some background information on the other person.
- If someone gives you a phone number with a strange area code, check it out to make sure that it is not a fraud number before you make the call.

### 4. Meet when you are ready

- The beauty of meeting online is that you can collect information gradually, later choosing whether to pursue the relationship in the offline world. You never are obligated to meet anyone. Go at your own risk!

- Remember that you are in control when it comes to taking an online relationship offline. Even if you decide to arrange a meeting, you always have the right to change your mind. It is possible that your decision to keep the relationship at the anonymous level is based on a hunch that you can't logically explain. Trust your self and go with your instincts.

#### **5. Meet in a safe place**

- When you choose to meet offline it is a good idea to try and include either or both of your families. But if you trust the person enough to meet alone, always tell a friend or your family where you are going and when you will return.
- When you decide to meet face to face with someone for the first time, choose a public place (such as a restaurant / cafe) at a time when many people are around and ensure your own transportation to and from.
- For the first meeting it is always good not to meet the other person alone. Take a friend or relative along and ask him/her to do the same.
- In case you do decide to meet him/her alone leave the name, address and telephone number of the person you are going to meet with your friend or family member. Take a cellular phone along with you.
- Never arrange for your prospective match to pick you up or drop you at home.
- Do not go to a secluded place or a movie alone at the first meeting.

#### **6. Watch for warning signs.**

- Watching for warning signs and acting upon it is the surest way to avoid an uncomfortable situation. Ask a lot of questions and watch for inconsistencies. This will help you detect liars & cons, and it will help you find out if you are compatible.
- Pay attention to displays of anger, intense frustration or attempts to pressure or control you. Acting in a resentful manner, making demeaning or disrespectful comments, or any physically inappropriate behaviour are all warning signs.
- Involve your family or your close friends in your search for a life partner and do not take a decision unilaterally.
- Don't ignore the following behaviours especially if it is without an acceptable explanation: Provides inconsistent information about age, interests, appearance, marital status, profession, employment, etc Fails to provide direct answers to direct questions. Appears significantly different in person from his or her online personal. Never introduces you to friends, professional associates or family members.

#### **7. Beware of money scams**

- Watch out for money scams. There are just too many con artists and scam artists around the world, and they are everywhere.
- Be wary of those who try to ask money from you for whatever reason. But it would be safer to cut off the communication. Remember a genuine person will not ask you for money in any circumstance. If someone asks you for money, use common sense and never give in to such requests.
- In case someone asks you for money report the situation to us.

- Take all the time you need to decide on a trustworthy person and pay careful attention along the way. Be responsible about romance, and don't fall for the oldest con tricks of people who shower love and affection at the first instance and disappear later. Don't become prematurely close to someone, even if that intimacy only occurs online.
- Using your own good judgment is your best bet because ultimately you are responsible for your personal experience. Trust your instincts and then move ahead with the right person!
- If you do have an unpleasant experience you can always report it to the authorities.

#### Notice

1. We may change this Privacy Policy from time to time based on your comments or as a result of a change of policy in our institution.
2. Please refer to FAQ section for further clarifications related to privacy and security.

**If you have any questions regarding our Privacy Policy, please write to [matrimonial@deepika.com](mailto:matrimonial@deepika.com)**